

Terms and Conditions

ABN: 59 658 280 141

1. Acceptance of Works

By accepting our quotes, either verbally or in writing, or by instructing us to proceed with the works, the client agrees to the following Terms and Conditions:

2. Call-Out Fee Policy

Please note that if your job requires us to adjust our schedule and attend within 2–3 days due to urgency, a \$300 **call-out fee** will apply. After hours will be more. This fee covers our time to reschedule other work and prioritise your job, and **does not include** the cost of fixing the issue or any parts required.

The call-out fee will be clearly itemised on your invoice.

3. Scope of Work

The quoted price covers only the items explicitly listed. Any variations or additions to the original scope will be charged separately and may affect the total cost and timeline.

4. Payment Terms

- A deposit may be required prior to commencement (if specified in the quote).
- Final payment for companies that provide us an ABN is due within 7 days of invoice date unless agreed otherwise in writing.
- Final payment for domestic and residential clients is balance due on the completion of job.
- Overdue accounts may incur collection fees if recovery action is required.

5. Pricing

All prices are exclusive of GST unless otherwise stated. This quote is valid for 30 days from the date of issue and may be subject to change thereafter.

6. Access and Delays

The client must provide reasonable access to the site. Delays caused by restricted access, other trades, or client changes may result in additional charges.

7. Variations

Any changes to the original plan or quote must be agreed upon in writing. Variations will be invoiced separately and may delay project completion.

8. Warranties

All workmanship is guaranteed for 12 months. Product warranties are as per the manufacturer's terms. Warranty does not cover misuse, negligence, or damage caused by other parties.

9. Licensing and Compliance

Mirnee Electrical Solutions is a fully licensed and insured electrical contractor. All work is carried out to current Australian Standards and regulatory requirements.

10. Ownership of Materials

All materials remain the property of Mirnee Electrical Solutions until full payment is received. We reserve the right to remove unpaid materials after reasonable notice.

11. Limitation of Liability

Mirnee Electrical Solutions is not liable for any indirect, consequential, or special loss or damage. Liability is limited to the repair or replacement of faulty workmanship or goods.

12. Site Conditions

The client must inform us of any known hazards (e.g., asbestos, hidden cables/pipes). We take all reasonable care but are not liable for pre-existing issues or unforeseen site conditions.

13. Cancellation

If the client cancels the job after acceptance, Mirnee Electrical Solutions reserves the right to charge for time, materials, and costs incurred to date.

By proceeding with works, you agree to these Terms and Conditions.